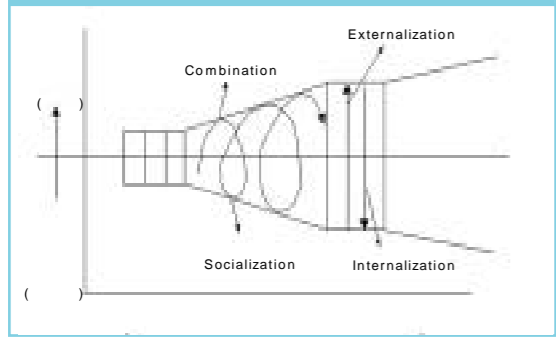




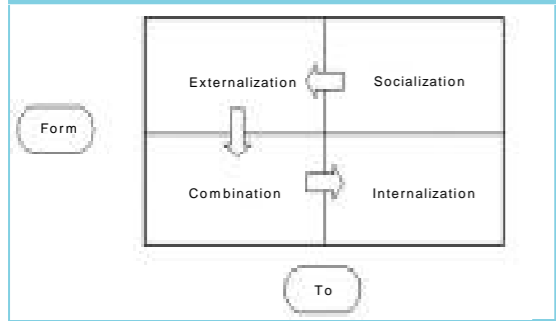
[ 2] (Nonaka & Takeuchi, 1995)



가

[ 3]

[ 3] 가 (Nonaka & Takeuchi, 1995)



Socialization( , )

Socialization

가

Externalization( , )

Externalization

Combination( , )

Combination

가

Internalization( , )

Internalization

, Combination

Learning By doing

2.2 (Knowledge Management)

(IT-Track

KM = Management of Information)

(People-Track KM

= Management of People) 가

< 4> Knowledge Management <sup>6)</sup>

Knowledge Management		
Track	IT-Track	People-Track
Level	Knowledge = Object	Knowledge = Process
Organization Level	Re-engineers	Organization Theorists
Individual Level	AI-Specialists E-Specialists	Psychologists

1)

(IT-Track KM = Management of Information)

2)

(People-Track KM = Management of People)

가

2)

“ ” (to 가

be Knowledge Focused) ” 가“

(Knowledge Perspective)

” 7)

Karl-Erik Sveiby “

가 ”

3)

21 가

가

4)

가 가 가 가

가 , 가

가

8)

1) 가 가

가 가

가

2.4 (Knowledge Management System) Knowledge Management System(KMS)

6) <http://www.sveiby.com/articles/KnowledgeManagement.html>

8) (KMS)

7)

19 2 , 2003.2

< 5> KMS	
Ovum	
Gartner Group	
Ovum : 2001	Gartner Group : 1998

< 5> , Ovum Gartner Group KMS

KMS 가/ , ,

### 3.

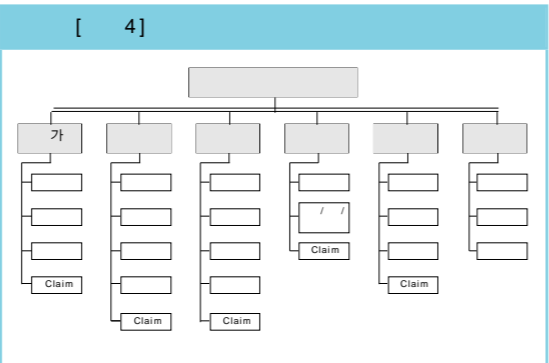
#### 3.1

“ ” 9) 가 “ ” “ ”

9) , , 2002.9  
10) , , 2002.10

“ ”

가 3.2 KMS 가 가 가



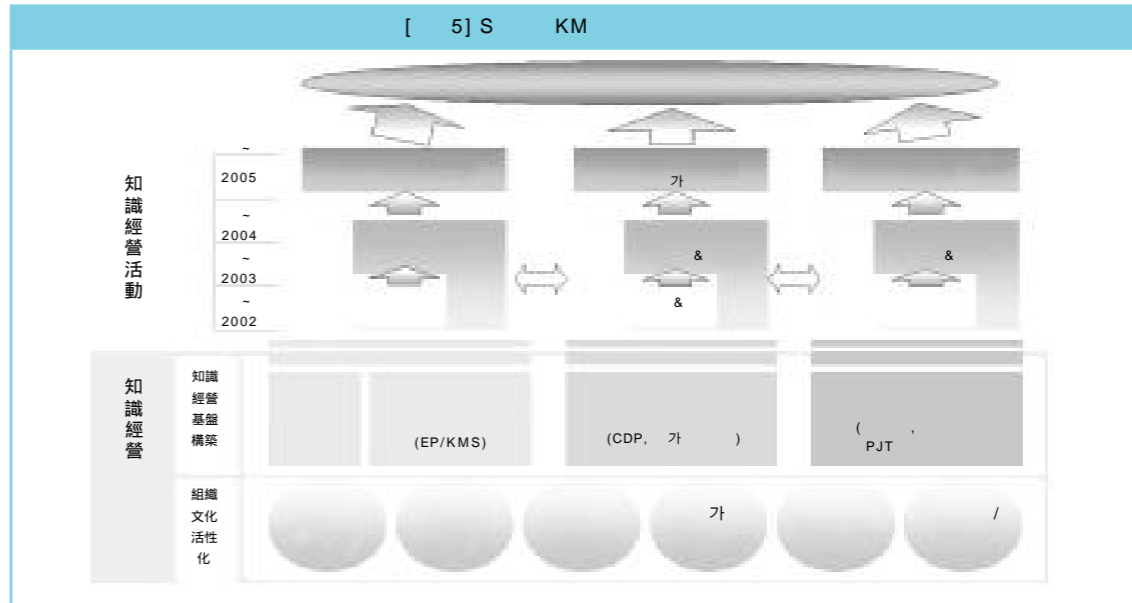
6가 [ 4 ] < 6>

< 6>	
가	, Claim , 가 , / /
	/ , Claim , / /
	Check List, 가 , Claim ,
	Claim , /
	, Claim ,
	, VE ,

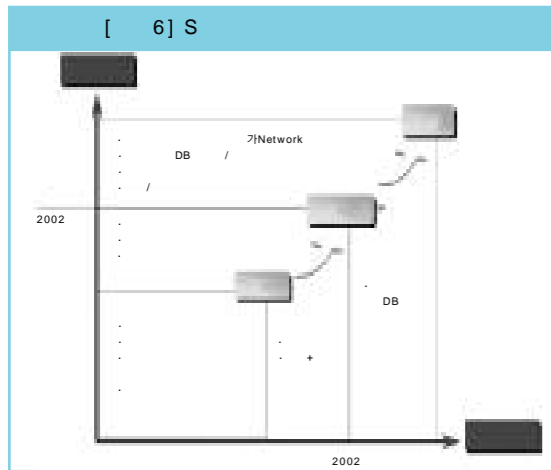
#### 3.3

1) S S Soft 5 ( , , ) 10)

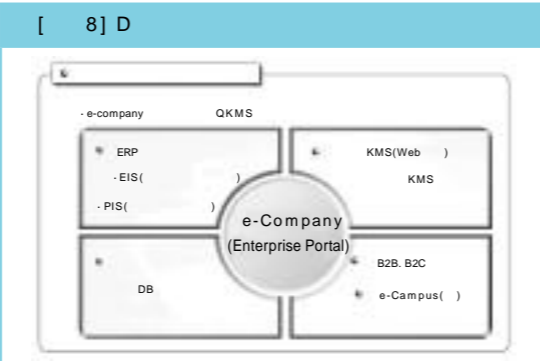
KMS S Consulting 가 가 , 가 , (CDP : Career Development Program) ( + )



# Technical Report

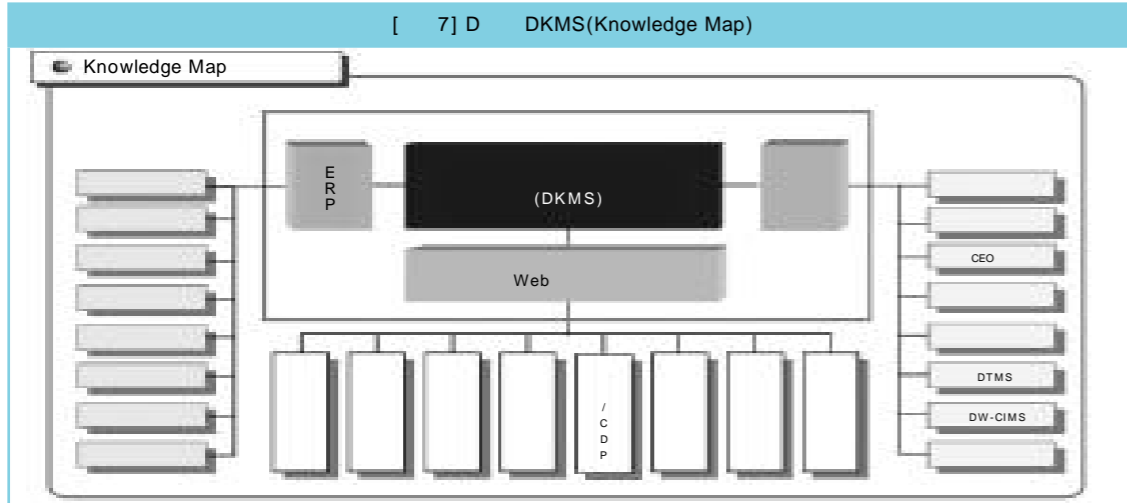


D  
3  
, Portal System  
EVMS  
(Earned Value Management System),  
DW-CIMS DKMS

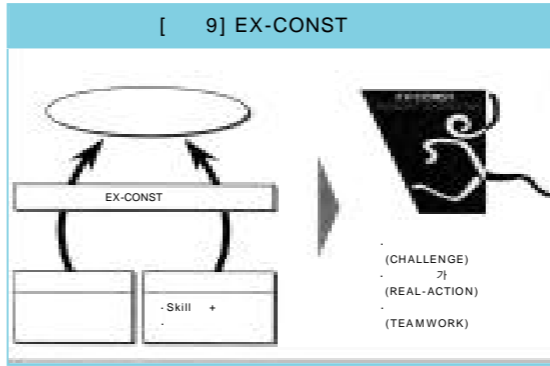


2) D  
D  
가 ERP  
(DW-CIMS)  
(Web BBS)

3) L  
L 1992 21 Vision  
EX-CONST  
EX-CONST

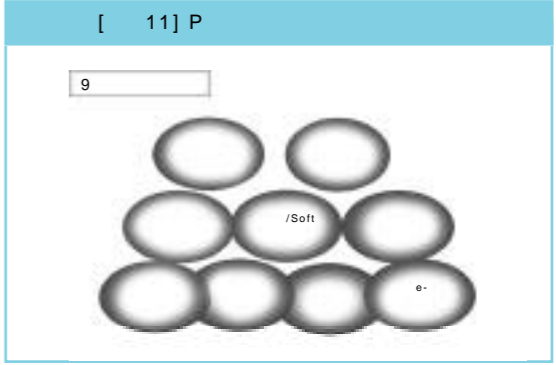


11) , 2002.10

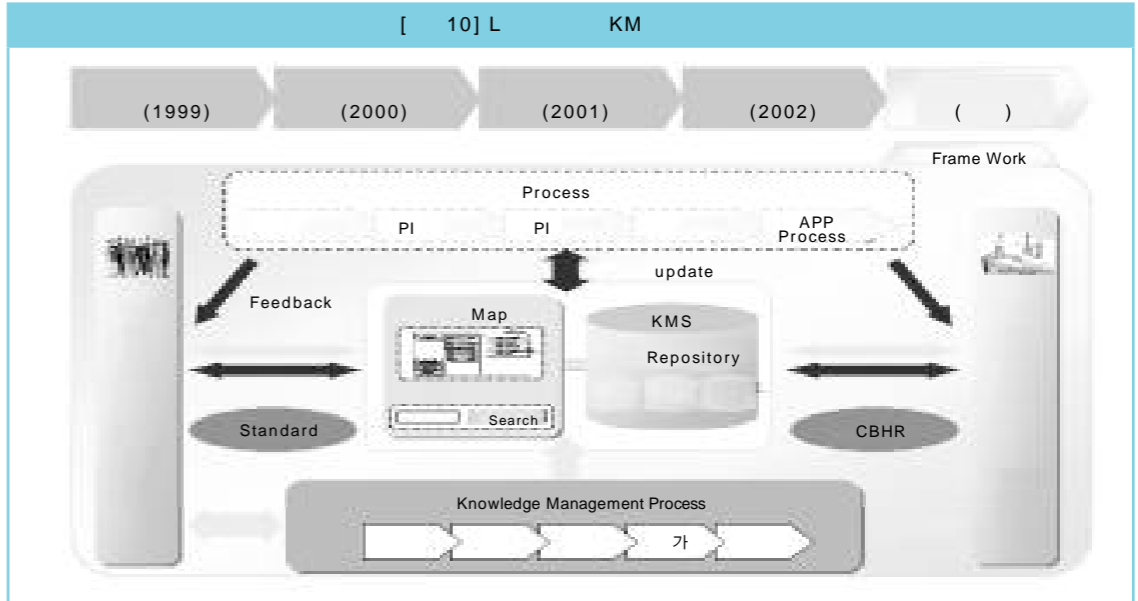


L 가  
KM (Knowledge Management)  
4) P  
P 1999 KM “

가  
가 KM  
P  
KM Map



4.



# Technical Report

<p>25%</p> <p>가 가</p> <p>12)</p> <p>가 가</p> <p>가 가</p> <p>1-2</p> <p>가</p> <p>가</p> <p>가</p> <p>가</p> <p>가</p> <p>National</p> <p>Semiconductor</p>	<p>80%가</p> <p>(場)</p> <p>(CoP :Community of Practice)</p> <p>가</p> <p>가가</p> <p>가</p> <p>3가 ( )</p> <p>(IT)</p> <p>(Knowledge-Sharing Hostility)</p> <p>(Provider)</p>		<p>(Receiver)</p> <p>가 가</p> <p>13)</p> <p>가</p> <p>Network</p> <p>(Balanced Scorecard)</p> <p>5.</p> <p>Peter F. Drucker</p>	<p>가</p> <p>가</p> <p>Nut-Cracking ( )</p> <p>Peter F. Drucker, Managing in the Next Society, , 2003</p> <p>2, , 1998.10</p> <p>EX-CONST , 2002.10</p> <p>, 2002.10</p> <p>18 7 , 2002.7</p> <p>, 2002.10</p> <p>, 2002.10</p> <p>, LG 2000.1</p> <p>가, LG , 2002.12</p> <p>] 가 , LG , 2002.10</p> <p>] , LG , 1999.4</p> <p>] , 67가 , LG , 1999.7</p> <p>] <a href="http://www.sveiby.com">http://www.sveiby.com</a></p> <p>] , 19 3 , 2003.3</p> <p>] , 19 2 , 2003.2</p> <p>] , (KMS) , 19 2 , 2003.2</p>
---	---	--	---	---

12) , 6가 , LG , 1999.7  
 13) , 가 , LG , 2002.10